



**Washington State
Department of Transportation**

Douglas B. MacDonald
Secretary of Transportation

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Mr. Doug Hurley
Chair, Transportation Performance Audit Board
PO Box 40910
Olympia, WA 98504-0910

RE: *Review of WSDOT's Use of Performance Measurement*, Final Report and TPAB Transmittal Letter

Mr. Hurley:

Thank you for the opportunity to review the final *Review of WSDOT's Use of Performance Measurement* report as submitted to the Transportation Performance Audit Board (TPAB) by Dye Management Group, Inc and TPAB's transmittal document.

Overall, the report is thorough and reflects a fair review of WSDOT's performance measurement efforts. Several items either suggested by TPAB members and or included in the initial, draft report are already being implemented. This includes the development of a navigation tool to enhance the usability of the *Gray Notebook*. The first iteration of this tool has been included in the recently published September 2004 edition of the *Gray Notebook*.

Other recommendations, such as strengthening Equipment and Facilities program performance measures, are recognized improvement needs for WSDOT and will begin in the near future. We strongly concur with the assessment of the state of our information technology infrastructure and its limited ability to support performance measurement and reporting, and we are continuing to explore opportunities to provide short term fixes while working with the Legislature to find longer term solutions.

The review and TPAB's transmittal letter also identified possible improvement needs for the existing transportation benchmarks. The current update of Washington's Transportation Plan will provide opportunities to review, streamline or enhance these benchmarks. WSDOT staff, in support of the Washington Transportation Commission, is looking forward to jointly working with TPAB members in this process and will review other performance suggestions as identified in TPAB's assessment.

Please feel free to contact me at 360-705-7054, Paula Hammond, 360-705-7027 or Daniela Bremmer, 360-705-7953, should you have further questions.

Sincerely,

Douglas B. MacDonald
Secretary of Transportation

DBM:jaa

Cc: Paula Hammond, WSDOT, 47316
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